This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at **PriorityHealth.com** or by calling **1-800-446-5674**.

Important Questions	Answers	Why this Matters
What is the overall deductible?	For participating providers **$1,300** person / **$2,600** family For non-participating providers **$3,000** person / **$6,000** family The preferred benefits deductible doesn't apply to preventive care or routine maternity care. The deductible for each benefit level is calculated separately.	You must pay all the costs up to the **deductible** amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the **deductible** starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the **deductible**.
Are there other deductibles for specific services?	No.	You don't have to meet **deductibles** for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an out-of-pocket limit on my expenses?	Yes. For participating providers **$3,000** person / **$6,000** family For non-participating providers **$5,000** person / **$10,000** family The out of pocket maximums for each benefit level are calculated separately.	The **out-of-pocket limit** is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, services that exceed an annual day/visit limit, or your maximum individual annual benefit and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the **out-of-pocket limit**.
Does this plan use a network of providers?	Yes. See **PriorityHealth.com** **or call 1-800-446-5674** for a list of participating providers.	If you use an in-network doctor or other health care **provider**, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network **provider** for some services. Plans use the term in-network, **preferred**, or participating for **providers** in their **network**. See the chart starting on page 2 for how this plan pays different kinds of **providers**.
Do I need a referral to see a specialist?	You don't need a referral in order to receive the preferred benefit for services provided by a participating specialist. You do need a referral in order to receive the preferred benefit for services provided by a non-participating specialist.	You can see the in-network **specialist** you choose without permission from this plan. This plan will pay some or all of the costs to see an out-of-network **specialist** for covered services but only if you have the plan's permission before you see the **specialist**.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 6. See your policy or plan document for additional information about **excluded services**.

Questions: Call **1-800-446-5674** or visit us at **PriorityHealth.com**. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at **www.dol.gov/ebsa/healthreform or www.cciio.cms.gov** or call 1-800-446-5674 to request a copy.

- **Co-payments** are fixed dollar amounts (for example, $15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is $1,000, your **co-insurance** payment of 20% would be $200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges $1,500 for an overnight stay and the **allowed amount** is $1,000, you may have to pay the $500 difference. (This is called **balance billing**.)
- This plan may encourage you to use network **participating providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.
- You may be able to pay your **deductible** and **Co-insurance** using money from a Health Reimbursement Account (HRA) or Flexible Spending Accounts (FSA).

Common Medical Events	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions (All benefits apply after the deductible is met)
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	20% co-insurance/ visit	40% co-insurance/ visit	Preferred benefits coverage includes services provided face-to-face, telephonically, or through secure electronic portal. Alternate benefits coverage includes face-to-face visits only. Prescription drug co-pay may also apply when selected injectable drugs are provided. Prescription drugs for infertility treatment covered only with prescription drug rider. Prior approval is required for bariatric surgery, panniculectomy, rhinoplasty, septorhinoplasty and sleep apnea treatment procedures. Dietitian services include visits *not* listed in Priority Health's Preventive Health Care Guidelines. These services are limited to 6 visits per contract year. See the Schedule of Copayments and Deductibles for a complete list of certain surgeries and treatments. Prior approval is required for the treatment of Autism Spectrum Disorder. Applied Behavioral Analysis treatment for Autism Spectrum Disorder is covered up to a plan year maximum of $50,000.
	Specialist visit	20% co-insurance/ visit	40% co-insurance/ visit	
	Other practitioner office visit	•20% co-insurance/ visit for dietician services •20% co-insurance for allergy testing, serum & injections •50% coinsurance/ visit for family planning/infertility services •50% co-insurance for Temporomandibular Joint Function (TMJ) treatment and Orthognathic surgery •50% co-insurance for the first $2,000 for each certain surgery. No charge thereafter	•Dietician services not covered •40% co-insurance for allergy testing, serum & injections •Family planning/infertility services not covered •50% co-insurance/ visit for Temporomandibular Joint Function (TMJ) treatment and Orthognatic surgery •50% co-insurance for the first $3,000 for each certain surgery. No charge thereafter	
	Preventive care/screening/immunization	No charge	40% co-insurance/ visit	Preventive care services are those listed in Priority Health's Preventive Health Care Guidelines, including women's preventive health care services.
If you have a test	Diagnostic test (x-ray, blood work)	20% co-insurance	40% co-insurance	----------none----------
	Imaging (CT/PET scans, MRIs)	20% co-insurance	Not covered	Prior Approval required for certain radiology examinations.

Common Medical Events	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions (All benefits apply after the deductible is met)
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at www.priorityhealth.com/prog/pharmacy/pharmacy.cgi	Generic drugs	$15 co-pay/ retail prescription $30 co-pay/ mail order prescription	Not covered	Costs shown in the "Your Cost" columns apply to drugs on the approved drug list when obtained from a Participating Provider. Covers up to a 31-day supply (retail prescription); Covers up to a 90 day supply (mail order prescription) Up to a 90-day supply of medication (excluding Specialty Drugs) may be obtained at one time for three applicable Copayments at a retail Participating Pharmacy.
	Preferred brand drugs	$50 co-pay/ retail prescription $100 co-pay/ mail order prescription	Not covered	
	Non-preferred brand drugs	$80 co-pay/ retail prescription $160 co-pay/ mail order prescription	Not covered	
	Preferred specialty drugs	20% co-insurance/ retail prescription	Not covered	The maximum co-pay for preferred specialty drugs is $150. The maximum co-pay for non-preferred specialty drugs is $300.
	Non-Preferred specialty drugs	20% co-insurance/ retail prescription	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% co-insurance/ visit	40% co-insurance/ visit	Facility fees for outpatient vasectomy services only covered when performed in connection with other covered outpatient surgery at a participating facility. Physician/surgeon fees for outpatient vasectomy services only covered when performed in physician's office or in connection with other covered outpatient surgery performed by a participating provider. Facility fees and physician/surgeon fees related to outpatient tubal ligation are covered in full Vasectomy and tubal ligation services provided at non-participating facilities and/or by non-participating providers are not covered.
	Physician/surgeon fees	20% co-insurance/ visit	40% co-insurance/ visit	
If you need immediate medical attention	Emergency room services	20% co-insurance/ visit	Covered at the preferred benefit level	----------none----------
	Emergency medical transportation	20% co-insurance	Covered at the preferred benefit level	----------none----------
	Urgent care	20% co-insurance/ visit	40% co-insurance/ visit	Urgent Care services received from a Non-Participating Provider who is located in our Service Area are Covered at the Alternate Benefit level. Urgent Care services received from a Non-Participating Provider who is located outside of our Service Area are Covered at the Preferred Benefit level.

Common Medical Events	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions (All benefits apply after the deductible is met)
If you have a hospital stay	Facility fee (e.g., hospital room)	20% co-insurance/ visit	40% co-insurance/ visit	Prior Approval is required at least 5 working days in advance, except in emergencies or for Hospital stays for a mother and her Newborn of up to 48 hours following a vaginal delivery and 96 hours following a cesarean section. Facility fees and physician/surgeon fees for inpatient vasectomy services are covered only in connection with other covered inpatient surgery performed by a participating provider.
	Physician/surgeon fee	20% co-insurance/ visit	40% co-insurance/ visit	Physician/surgeon fees for inpatient tubal ligation services are covered in full. Facility fees covered only when in connection with delivery or other covered inpatient surgery. Vasectomy and tubal ligation services provided at non-participating facilities and/or by non-participating providers are not covered.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	20% co-insurance/ visit	40% co-insurance/ visit	Including medication management visits. Prior approval required for Autism Spectrum Disorder treatment.
	Mental/Behavioral health inpatient services	20% co-insurance/ visit	40% co-insurance/ visit	Including partial hospitalization. Except in an emergency, prior approval required.
	Substance use disorder outpatient services	20% co-insurance/ visit	40% co-insurance/ visit	Including medication management visits.
	Substance use disorder inpatient services	20% co-insurance/ visit	40% co-insurance/ visit	Including subacute and partial hospitalization. Except in an emergency, prior approval required.
If you are pregnant	Routine prenatal and postnatal care	No charge	40% co-insurance/ visit	----------none----------
	Delivery and all inpatient services	20% co-insurance/ visit	40% co-insurance/ visit	Deductible applies to facility charges for delivery.

Common Medical Events	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions (All benefits apply after the deductible is met)
If you need help recovering or have other special health needs	Home health care	20% co-insurance/ visit	40% co-insurance/ visit	Including Hospice Care services; excluding rehabilitation services. Rehabilitation services provided in the home are subject to the limitations of the Rehabilitation Services benefits described below. Prior Approval required except for Hospice Care services in the home.
	Rehabilitation services	20% co-insurance/ visit	40% co-insurance/ visit	Physical and occupational therapy (Including osteopathic and chiropractic manipulation) limited to a combined 30 visits per year. Speech therapy limited to a combined 30 visits per year. Cardiac rehabilitation & pulmonary rehabilitation limited to a combined 30 visits per year. Visit limits specified above do not apply to Autism Spectrum Disorder treatment only.
	Habilitation services	Not covered	Not covered	Not covered
	Skilled nursing care	20% co-insurance/ visit	40% co-insurance/ visit	Services received in a skilled nursing care facility, subacute facility, inpatient rehabilitation care facility or hospice care facility are limited to a combined 45 days per year. Prior approval required.
	Durable medical equipment (DME)	50% co-insurance/ visit	50% co-insurance/ visit	Including rental, purchase or repair. Prior Approval required for equipment over $1,000.
	Prosthetics & orthotics	50% co-insurance/ visit	50% co-insurance/ visit	
	Hospice service	20% co-insurance/ visit	40% co-insurance/ visit	Services received in a skilled nursing care facility, subacute facility, inpatient rehabilitation care facility or hospice care facility are limited to a combined 45 days per year as described under Skilled Nursing Limitations and Exceptions above. Prior approval required.
If your child needs dental or eye care	Eye exam	Not covered	Not covered	Not covered
	Glasses	Not covered	Not covered	Not covered
	Dental check-up	Not covered	Not covered	Not covered

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)		
• Acupuncture • Cosmetic surgery • Dental care (Adult & Child) • Habilitation services	• Hearing aids • Long-term care • Non-emergency care when traveling outside the U.S.	• Private-duty nursing • Routine eye care (Adult & Child) • Routine foot care

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)		
• Bariatric surgery • Chiropractic care	• Infertility treatment - diagnostic, counseling and planning services for the underlying cause of infertility	• Weight loss programs • Emergency services provided outside the United States

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-446-5674. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact:

- Priority Health at 1-800-446-5674 or visit www.priorityhealth.com;
- The Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272); or
- The Michigan Health Insurance Consumer Assistance Program (HICAP) at 1-877-999-6442 or ofir-HICAP@michigan.gov

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-389-6645.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-389-6645.

Chinese (中文): 如果需要中文的帮助，请拨打这个号码 1-888-389-6645.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-389-6645.

----------To see examples of how this plan might cover costs for a sample medical situation, see the next page----------

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby
(normal delivery)

- **Amount owed to providers:** $7,540
- **Plan pays** $4,930
- **Patient pays** $2,610

Sample care costs:

Hospital charges (mother)	$2,700
Routine obstetric care	$2,100
Hospital charges (baby)	$900
Anesthesia	$900
Laboratory tests	$500
Prescriptions	$200
Radiology	$200
Vaccines, other preventive	$40
Total	**$7,540**

Patient pays:

Deductibles	$1,250
Co-pays	$0
Co-insurance	$1,210
Limits or exclusions	$150
Total	**$2,610**

Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers:** $5,400
- **Plan pays** $2,980
- **Patient pays** $2,420

Sample care costs:

Prescriptions	$2,900
Medical Equipment and Supplies	$1,300
Office Visits and Procedures	$700
Education	$300
Laboratory tests	$100
Vaccines, other preventive	$100
Total	**$5,400**

Patient pays:

Deductibles	$1,250
Co-pays	$230
Co-insurance	$860
Limits or exclusions	$80
Total	**$2,420**

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **co-payments**, **deductibles**, and **co-insurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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